



FOOD AND BEVERAGE

JOB DESCRIPTION

Title:	Server
Department:	Food and Beverage
Supervisor:	Food and Beverage Manager
Position Type:	Non-Exempt
Pay:	From \$11.00 per hour

OVERVIEW:

Servers at Glacier are responsible for serving food and beverages to Glacier guests and associates in highly professional, timely, and friendly manner. Ensuring an outstanding guest experience and service is provided.

ESSENTIAL DUTIES:

1. Greet guests, seat and respond to inquiries and requests in a timely, friendly and efficient manner
2. Present and serve fine dining service of both food and beverages to guests, with knowledge of items on all menus
3. Collaborate with the kitchen staff for prompt and correct delivery of orders.
4. Accurately total, process and collect payments from guests to include, but not limited to, using the point-of-sale system, handling money, processing credit and debit cards, and making change
5. Ensure dining areas are bussed and reset to Glacier standards properly and timely
6. Stock, maintain and organize the kitchen, server stations, bar and dining room
7. Assist team members with other duties as needed such as; bussing and resetting tables, polishing silverware and/or glasses, folding napkins, sweeping and/or cleaning floors, preparing food items, or any other restaurant duties as assigned
8. Ensure all closing processes are completed and followed at the end of shift
9. Ability to provide excellent service while problem solving or under pressure
10. Team player that is always willing to help, while possessing a positive, inclusive and hardworking attitude
11. Set up dining area and event locations based on party/event sizes, which would include moving a variety of furniture

QUALIFICATIONS:

1. High school diploma or GED equivalent preferred
2. Minimum of 1 year of experience as a Server in the restaurant industry preferred; ability to learn proper food and beverage service skills to Glacier standards required



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3. Knowledge of foodservice regulations and proper food handling procedures
4. Effective communication and interpersonal skills
5. A friendly and energetic personality with a service focus
6. Great active listening skills
7. Must be able to multi-task efficiently within a fast-paced and high stress environment
8. Physically able to be on their feet for extended periods of time and lift up to 25 pounds unassisted